Lyft Product Solutions

Lyft is the official rideshare partner for the University of Virginia. This partnership enables schools and departments to work with Lyft to set up custom transportation programs that support their needs.

Departments will now be able to set up Lyft programs and utilize a central billing system for authorized users to book rides via the Lyft app. Examples of how departments can utilize Lyft:

- Commute solutions
- Business travel direct billing
- Campus visitor transportation
- Patient or healthcare transportation to support research
- Student campus and off-campus mobility enhancement programs
- Event transportation

Lyft can offer three products to solve your transportation pain points, all managed centrally in the web-based Lyft Business Portal. You’ll work directly with the UVA x Lyft team to identify a product and build a program based on your transportation needs.

**Auto Pay:** Allows faculty and staff to directly bill rides to a corporate account.

- Hassle-free expensing directly in the Lyft app - no need to pay out of pocket and wait for reimbursement
- A simple way for faculty and staff to separate business related rides from personal rides
- Incorporate custom expense codes and notes to monitor transportation trends
**Concierge:** Web-based portal for booking trips on a rider’s behalf.

- Enables you to request rides for people who don’t have the Lyft app
  - Late night ride services, transportation for research participants or health center patients
- User-friendly booking interface is compatible with any internet-enabled device

**Lyft Pass:** An automated solution for recurring or one-time transportation needs.

- Provide program participants a recurring monthly benefit, or offer discounted rides for a set, one-time duration
  - Benefit can range from ride credits to % off rides
- Pass can be restricted by date, time, and location
- Department identifies a list of eligible riders who will receive recurring or one-time Lyft Pass
- Eligibility verified by phone number, university email address, or promo code
How to Get Started With Lyft

Interested in working with Lyft to create your own program? Submit a program inquiry or reach out to Danae Polemi (dap2h@virginia.edu). The University of Virginia x Lyft Program team will reach out to discuss your transportation needs, provide training and program management resources, and work with you to set up your program.

Lyft’s Health Safety Program

In response to COVID-19, Lyft launched a Health Safety Program, which includes:

- Personal health certification for drivers and riders
- Required face masks for drivers and riders
- Health safety education for drivers and riders
- Distribution of cleaning supplies and masks for drivers

You can read more about the program on the Lyft website.

Tips For Riding Smart with Lyft:

- Verify your ride by making sure the license plate number, driver information, and car make and model match what you see in the app.

- Share your location and route with a friend or loved one from within the Lyft app so they can follow your ride in real time.

- Follow the Lyft vehicle on GPS via the app.

- Ask the driver to say who they are picking up.

- Learn more about how to ride smart with Lyft.