The Southwest® Promise
What you need to know about the Southwest® Promise and how we’re supporting your well-being and comfort from check-in to deplaning.

- Electrostatic disinfectant spray
- HEPA air filter
- Physical-distancing measures
- Face coverings required for everyone ages 2 and up
- Middle seats open through November 30

Visit Southwest.com/promise for the most up-to-date information.