FAQ

1. **What if I find a cheaper retail rate online?**
   - Online rates may appear to be less expensive than the UVA corporate rental rate. However, there are some important points to consider.
   - **Liability/Insurance** – Retail rates do not include any coverage, whereas, the corporate program includes full damage waiver as well as $1M in third party liability. If you were to purchase these over the counter, it would add approximately $47/day to the retail daily rate. *UVA policy requires renters to include damage waiver insurance on rental vehicles* https://travelandexpense.procurement.virginia.edu/traveluva/vehicle-rental
   - **Additional Fees** – Retail rates do not waive additional fees such as the young driver fee and additional driver fee.
   - **Sales Tax Exemption** – When using the corporate rate, travelers do not have to provide their tax exemption card because it is already built into the program.
   - **Total Cost** – After reviewing all of this, when using a retail rate (even if the base rate is lower), the total cost of the rental is typically still 50% higher compared to the corporate rental rate.

2. **Who is eligible to rent?**
   - Employees or students on university travel
   - Applicants
   - Consultants
   - Contractors
   - Distributors
   - Training program participants
   - Independent agents

3. **What Enterprise business lines are included?**
   - Enterprise and National Car Rental
   - Enterprise Truck Rental
   - Commute with Enterprise
   - Enterprise Car Share
   - Enterprise Car Sales
   - ZimRide
   - Enterprise Fleet

4. **Are there one day surcharges?**
   - No, these have been waived on the new agreement.

5. **Are there additional mileage charges?**
   - No, the new program gives unlimited mileage on all car classes.

6. **What kind of discount does the leisure code provide?**
   - The leisure code provides 5% off at Enterprise and National Car Rental.

7. **What liability coverage does the program provide?**
   - The new program provides $1 million combined single limit